

(**Note:** Content area on this page may be wider than usual.)

## CANSIM - Results

Table 105-4059<sup>1,2,3</sup>

Contact with telephone health line, by sex, household population aged 15 and over, Canada, provinces and territories, occasional

Survey or program details:

Canadian Community Health Survey - [3226](#)

Geography	Sex	Contact with telephone health line <sup>2</sup>	Characteristics <sup>3,4,5,6,7</sup>	2003	2005
Yukon Territory	Both sexes	Total population for the variable contact with telephone health line	Number of persons	23,551	25,757
			Percent	100.0	100.0
		Contact with telephone health line in past 12 months	Number of persons	F	F
			Percent	F	F
		No contact with telephone health line in past 12 months	Number of persons	23,330	25,446
			Percent	99.1	98.8
		Contact with telephone health line in past 12 months, not stated	Number of persons	F	F
			Percent	F	F
	Males	Total population for the variable contact with telephone health line	Number of persons	11,694	12,911
			Percent	100.0	100.0
		Contact with telephone health line in past 12 months	Number of persons	F	F
			Percent	F	F
		No contact with telephone health line in past 12 months	Number of persons	11,577	12,883
			Percent	99.0	99.8
		Contact with telephone health line in past 12 months, not stated	Number of persons	F	F
			Percent	F	F
	Females	Total population for the variable contact with telephone health line	Number of persons	11,857	12,846
			Percent	100.0	100.0
		Contact with telephone health line in past 12 months	Number of persons	F	F
			Percent	F	F
		No contact with telephone health line in past 12 months	Number of persons	11,754	12,563
			Percent	99.1	97.8
		Contact with telephone health line in past 12 months, not stated	Number of persons	F	F
			Percent	F	F
	Both sexes	Total population for the variable contact with telephone health line	Number of persons	30,960	32,390
			Percent	100.0	100.0
		Contact with telephone health line in past 12 months	Number of persons	687 <sup>E</sup>	2,603 <sup>E</sup>
			Percent	2.2 <sup>E</sup>	8.0 <sup>E</sup>
		No contact with telephone health line in past 12 months	Number of persons	30,273	29,786
			Percent	97.8	92.0

Northwest Territories		Contact with telephone health line in past 12 months, not stated	Number of persons	F	F
			Percent	F	F
	Males	Total population for the variable contact with telephone health line	Number of persons	16,084	16,896
			Percent	100.0	100.0
		Contact with telephone health line in past 12 months	Number of persons	F	758 <sup>E</sup>
			Percent	F	4.5 <sup>E</sup>
		No contact with telephone health line in past 12 months	Number of persons	15,803	16,138
			Percent	98.3	95.5
		Contact with telephone health line in past 12 months, not stated	Number of persons	F	F
			Percent	F	F
	Females	Total population for the variable contact with telephone health line	Number of persons	14,876	15,494
			Percent	100.0	100.0
		Contact with telephone health line in past 12 months	Number of persons	F	1,845 <sup>E</sup>
			Percent	F	11.9 <sup>E</sup>
		No contact with telephone health line in past 12 months	Number of persons	14,470	13,649
			Percent	97.3	88.1
		Contact with telephone health line in past 12 months, not stated	Number of persons	F	F
			Percent	F	F
Nunavut	Both sexes	Total population for the variable contact with telephone health line	Number of persons	12,501	13,714
			Percent	100.0	100.0
		Contact with telephone health line in past 12 months	Number of persons	362 <sup>E</sup>	333 <sup>E</sup>
			Percent	2.9 <sup>E</sup>	2.4 <sup>E</sup>
		No contact with telephone health line in past 12 months	Number of persons	12,140	13,381
			Percent	97.1	97.6
		Contact with telephone health line in past 12 months, not stated	Number of persons	F	F
			Percent	F	F
	Males	Total population for the variable contact with telephone health line	Number of persons	6,336	6,989
			Percent	100.0	100.0
		Contact with telephone health line in past 12 months	Number of persons	F	F
			Percent	F	F
		No contact with telephone health line in past 12 months	Number of persons	6,088	6,928
			Percent	96.1	99.1
		Contact with telephone health line in past 12 months, not stated	Number of persons	F	F
			Percent	F	F
	Females	Total population for the variable contact with telephone health line	Number of persons	6,166	6,726
			Percent	100.0	100.0
		Contact with telephone health line in past 12 months	Number of persons	F	273 <sup>E</sup>
			Percent	F	4.1 <sup>E</sup>
		No contact with telephone health line in past 12 months	Number of persons	6,052	6,453
			Percent	98.1	95.9
		Contact with telephone health line in past 12 months, not stated	Number of persons	F	F
			Percent	F	F

**Symbol legend:**

<sup>E</sup> Use with caution

F

Too unreliable to be published

### Footnotes:

1. Source: Statistics Canada, Canadian Community Health Survey (CCHS), 2003 and 2005
2. Population aged 15 and over who have contacted a telehealth service or health hotline in the past 12 months.
3. Rates are age-standardized using the direct method and the 1991 Canadian Census population structure. The use of a standard population results in more meaningful comparisons because it adjusts for variations in population age distributions over time and across geographic areas.
4. When comparing estimates, it is important to use confidence intervals to determine if differences between values are statistically significant. Confidence intervals describe sampling variability and give an indication of the precision of a given estimate. Bootstrapping techniques were used to produce the coefficient of variation (CV) and 95% confidence intervals (CIs).
5. Data with a coefficient of variation (CV) from 16.6% to 33.3% are identified as follows: (E) use with caution.
6. Data with a coefficient of variation (CV) greater than 33.3% were suppressed due to extreme sampling variability and are identified as follows: (F) too unreliable to be published.
7. The following standard symbols are used in this Statistics Canada table: (..) for figures not available for a specific reference period and (...) for figures not applicable.

**Source:** Statistics Canada. *Table 105-4059 - Contact with telephone health line, by sex, household population aged 15 and over, Canada, provinces and territories, occasional*, CANSIM (database).

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